REMEMBER, IT’S JUST A GAME

We at Western Regional Off-Track Betting Corporation, Batavia Downs Gaming and BataviaBets (collectively known as WROTBC), have a moral, social, and business responsibility to promote responsible gaming and to strictly enforce the minimum legal wagering age. In furtherance of this responsibility, WROTBC is a participate in the New York State Self-Exclusion Program.

The New York State Self-Exclusion Program allows guests who may have a gaming problem or have any reason to voluntarily request that we prohibit any participation in any activities at any gaming facility or entity, licensed, permitted, or registered by the New York State Gaming Commission. By completing the appropriate forms, these guests will be banned from all activities in these gaming facility, including casinos, horse racing, off-track betting, video lottery gaming and interactive fantasy sports activities in New York state pursuant to sections 4044.2, 4123.2, 4411.2, and 5117.6 and part 5326 of Title 9 of the Official Compilation of Codes, Rules and Regulations of the state of New York and New York Racing, Pari-Mutuel Wagering and Breeding Law Section 1401(1)(d), and are prohibited from collecting any winnings or recovering any losses. Self-excluded guests cannot receive any complimentary services or participate in our Player’s Club promotions.

If you feel that you have a gambling problem and need assistance, we can help. Our voluntary self-exclusion program is available on property and further assistance is available from the Office of Alcoholism and Substance Abuse Services, which can be reached at 1-877-8-HOPENY, or by visiting their website www.oasas.ny.gov

THE NEW YORK STATE SELF-EXCLUSION PROGRAM

WHAT IS THE SELF-EXCLUSION PROGRAM?

The program was established to allow people who may have a gambling problem to voluntarily exclude themselves from wagering activities at any gaming facility or entity, licensed, permitted, or registered by the New York State Gaming Commission.

Please be aware that a family member may not place another family member on the Self-Exclusion list. Placement on the list is entirely voluntary and must be done by the guest seeking exclusion. By completing the appropriate form, these guests will be banned from all gaming activities in all horse racing, off-track betting, video gaming and commercial gaming facilities, and interactive fantasy sports activities in New York State and are prohibited from collecting any winnings or recovering any losses. Self-excluded guests cannot receive any complimentary services or participate in promotions.

HOW DO I GET PLACED ON THE SELF-EXCLUSION LIST?

You may obtain information and an application form by using one of the following methods:

1. Click HERE for a self exclusion form.
2. Contact the security department at Batavia Downs Gaming at (585) 343-3750 (Ext. 6296) and requesting the forms be mailed to you.
3. Visit Batavia Downs Gaming at 8315 Park Road, Batavia, New York and request to speak with the Manager On Duty or the Security Supervisor.

You must complete the self-exclusion form in its entirety and provide identification that includes your signature and either a photograph or physical description of yourself. When you file the form, you will be photographed. This photo and other identifying information will be displayed to employees in non-public areas to assist with enforcement of your request.

CAN I JUST MAIL BACK THE COMPLETED FORM?

Yes. If you send it via mail, you must have a notary public sign the form attesting that the picture of the person included and the signature on the form is yours. It should then be mailed to:

Batavia Downs Gaming  
Attn: Security Department  
8315 Park Road  
Batavia, NY 14020

WHAT HAPPENS IF I GO TO WESTERN REGIONAL OFF-TRACK BETTING CORPORATION, BATAVIA DOWNS GAMING OR BATAVIABETS AND PLAY?

If the excluded guest is found on the premises of our gaming facility, racetrack or any other licensed gaming facility in the State of New York, they will be asked to leave immediately. If they do not do so, they will be subject to arrest for trespass by law enforcement authorities. If they are found gaming, any winnings or losses may be subject to forfeiture. Should they enter the premises after they have been asked to be self-excluded, WROTBC will not be liable for any losses or damages that may incur as specifically set forth in the Request for Voluntary Self-Exclusion Form which will be required to sign in order to process the self-exclusion request.

HOW LONG WILL I BE ON THE SELF-EXCLUSION LIST?

That is up to you. When you request self-exclusion, you will choose whether you want to be excluded for a minimum of one year, three years, or five years. After that time expires, you may ask to have your gaming privileges reinstated.

FOR MORE INFORMATION

For more information please contact:

• Batavia Downs Gaming Security Department: (585) 343-3750 extension 6296
• Gamblers Anonymous: gamblersanonymous.org, 1-213-386-8789
• New York State Office Of Alcoholism and Substance Abuse Services: www.oasas.ny.gov, 1-877-8HopeNY
• National Council on Problem Gambling: ncpgambling.org, 1-800-522-4700